



## MLS Fines and Penalties

### Clear Cooperation Policy & Compensation Rule Violations

#### First Violation

\$1,000 fine and the member must attend MLS Rules and Regulations training. For CCP, the member will be notified via email that the property must be placed in the MLS immediately, and that if it is not added within 72 hours then additional sanctions may apply.

#### Second Violation

\$2,500 fine and the member must appear before the MLS Committee. For CCP, the member will be notified via email that the property must be placed in the MLS immediately, and that if it is not added within 72 hours then additional sanctions may apply.

#### Third Violation

\$5,000 fine and the member and member's broker must appear before the MLS Committee. For CCP, the member will be notified via email that the property must be placed in the MLS immediately, and that if it is not added within 72 hours then additional sanctions may apply. The Association Counsel will be present during the meeting with the member, and the member will be advised that subsequent violations may result in suspension of MLS services or termination of MLS membership.

Violations of the policy are cumulative, with the exception that if a member receives a first violation and then does not receive a subsequent violation within three years of the first violation, after the three year period then their violations will be considered to be reset to none.

### MLS Violations & Data Checker

First Violation - \$50 plus \$50 per day.

Second Violation - \$100 plus \$50 per day and member must attend MLS Rules and Regulations training.

Third Violation - \$500 plus \$50 per day and member must appear before the MLS Committee.

After a third violation, the broker and/or agent will be called before the MLS Committee for further sanctions or discipline, including suspension or termination of MLS service.

In the event of an MLS violation, the agent and broker will be notified by email. The agent or broker will have 24 hours to respond, either admitting the violation or denying the violation. If the agent or broker admits a violation, they shall confirm that the violation has been corrected, waive a hearing before the MLS Committee, and agree to pay the assessed fine within 10 days after the receipt of invoice. If the agent or broker denies a violation, they may request an appeal of the violation and a hearing before the MLS Committee on the alleged violation.

All appeals of fines must be made within 10 days of e-mail notification to the member, and are made to the MLS Committee. Appeals of the MLS Committee decisions are to the Board of Directors. In the event an MLS fine is assessed, these fines will be added to the subscriber's (agent) account. Please note that fines will be assessed and tracked per agent, per section violation, per calendar year. Failure to respond to notices is considered an admission of the violation, and fines will be assessed accordingly. Fines are due 10 days after the invoice date. Agents or brokers with unpaid fines will not be allowed to renew MLS service without paying the fine.

As set forth in the MLS Rules and Regulations, each participant (broker) shall be responsible for any actions in violation of the Rules committed by any subscriber (agent) or other person under the sponsorship of such participant (broker). A participant (broker) shall be subject to disciplinary sanctions of any subscriber (agent), or other person, who violates the rules, in the same manner as if the participant (broker) violated the rules.

Violations of MLS Rules and Regulations not covered by this document will be reviewed by the MLS Committee and sanctions will be determined accordingly. Sanctions will be progressive and at the discretion of the MLS Committee.

You may print a complete copy of the NTREIS MLS Rules and Regulations at [www.ntreis.net](http://www.ntreis.net).